WHAT DO I NEED TO DO TO BOOK MY DiscoverEU PASS?

So you’ve submitted your application. What next?

If you’ve been selected to receive a DiscoverEU pass, then you’ll need to book your trip. It’s simple, and only requires a few pieces of information from you. Here’s your guide to the process:

Before you begin booking, you’ll need to have a valid ID card/passport ready, so we can verify your identity. You also need to decide if you want a flexible or fixed pass. For a fixed pass, you’ll need to choose which cities you’re traveling to.

An invitation email will be sent from hello@start-discover.eu with information and travel inspiration. It will also tell you the date that you can expect to receive the link to the booking form. A second email will then be sent on that date, taking you to the booking form itself.

To get the booking process started, you’ll need to scan and upload your ID or passport.

Next, you’ll need to tell us which pass – flexible or fixed – you’ve chosen, and which address we should deliver it to. If you chose a fixed pass, then this is when you’ll tell us where you’re planning to visit.

You’ll now be sent your pass in the post. Once it arrives, you can book your accommodation and train reservations (if needed). Fixed pass holders – look out for an email from hello@start-discover.eu to confirm your (e-)tickets.

Everyone who is not selected will be automatically put on the reserve list and notified by an email from @ec.europa.eu.

If you don’t fill out the form before the deadline, or if your application is rejected due to disqualification, then your pass will go to someone on the reserve list.

If other people give up their pass, then the person next in line on the reserve list will receive an email from hello@start-discover.eu to offer them the pass instead.

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Any questions? Visit help.start-discover.eu for more information.

#DiscoverEU
THERE’S MORE THAN YOU KNOW

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@EuropeanYouthEU
@European_Youth_EU

EUROPEAN UNION